Agenda

• IG Focus – Sustainability and Transparency

• Reports & Work This Quarter (Q3 2019)
  ▪ Semiannual Report to Congress
  ▪ Top Management Challenges Report

• 898 Panel
  ▪ Drafting Second Report to Congress
  ▪ Outreach Activities

• Audit Starts

• OIG Visits
"If the rate of change inside the U.S. AbilityOne Commission is not greater than the rate of change in the Program, marketplace, and government customers, the Program is not sustainable."
• Enhancing confidence in the Program
• Increase economies and efficiencies
• Program growth
“Fraud on the AbilityOne Program harms inclusion of workers in the program, as well as harms law-abiding AbilityOne contractors.”

“We are committed to preserving the integrity of the AbilityOne Program. Working with DOJ and our partners, the Office of Inspector General will continue to protect the confidence and public trust in one of the largest employment programs in the nation for workers who are blind or have significant disabilities.”
IG Semiannual Reports to Congress
October 1, 2017 – March 31, 2018 and April 1, 2018 – September 30, 2018

Themes
- Sustainability
- Innovation
Erosion of statutory Program authority

Transparency

Implementation of Cooperative Agreements

Impact on effectiveness due to lack of resources

Establishing of enterprise-wide risk management

Enhancement of program-wide compliance
898 Panel Activities

• OIG leads the Inspector General Subcommittee
• Worked closely with DOJ for Waste-Fraud-Abuse Subcommittee
• OIG met with new Chair of 898 Panel, Mr. Kim Herrington
• OIG worked along with Agency on receiving feedback from CNAs and NPAs for implementation of the 898 Panel output
• IG presented on 898 Panel recommendations in multiple forums
• Completed its 898 Panel recommendations from the July 2018 report

• Drafting IG section for the upcoming 898 Panel Report to Congress

• Working closely with DOJ for the draft of the Waste-Fraud-Abuse Subcommittee’s section
898 Outreach Activities

• Participated in West National Council of SourceAmerica Employers (NCSE) CEO/Senior Leadership Forum, November 6 – 7, 2018, in Arizona
  – Discussed recommendations with NCSE members and worked with SourceAmerica to obtain feedback from NPAs

• Participated in the National Association for the Employment of People Who Are Blind (NAEPB) CEO conference, January 22 – 24, 2019, in Florida
  – Discussed recommendations with NAEPB members and worked with NIB to obtain feedback from NPAs

• Participated in East NCSE CEO/Senior Leadership Forum, February 5 – 6, 2019, in Virginia
  – Discussed prioritization of recommendations identified in West NCSE CEO Forum, implementation considerations, and required resources
Audit Starts

- Program Fee
- Completed actions from Cooperative Agreements
Oversight Audit Plan - Tiers

**Tier I**
- Program Fee
- Completed actions from Cooperative Agreements

**Tier II**
- Business development and innovation of products
- Evaluation on the recommendations by CNAs of allocation of orders to NPAs
- Project assignments and allocation of orders

**Tier III**
- Audit on the quality of products in support of meeting Government requirements
- Appeal process by NPAs of projects and orders
Audits – Agreed Priority

First two audits are:
- Program Fees
- Cooperative Agreements

Consistent with OIG design matrix, met with:
- Agency leadership
- Congress-Hill stakeholders
- CNAs

These audits will generate:
- Results of positive value
- High return on investment
OIG visits this quarter:

- Melwood, Maryland
- Versability, Virginia
- Seattle Lighthouse NPA in San Diego
- Mississippi Industries for the Blind NPA in San Diego
# OIG Program Visits to Understand the Business of AbilityOne

<table>
<thead>
<tr>
<th>Date</th>
<th>NPA</th>
<th>Location</th>
<th>CNA</th>
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<tbody>
<tr>
<td>August 2017</td>
<td>Work Incorporated</td>
<td>Boston, MA</td>
<td>SourceAmerica</td>
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<td>August 2017</td>
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<td>NIB</td>
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<td>Lighthouse Louisiana</td>
<td>New Orleans and Baton Rouge, LA</td>
<td>NIB</td>
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<td>Envision</td>
<td>Wichita, KS</td>
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<td>North Bay Industries and Two Rock Coast Guard Training Center</td>
<td>Rohnert Park, CA Petaluma, CA</td>
<td>SourceAmerica</td>
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<td>March 2018</td>
<td>ReadyOne</td>
<td>El Paso, TX</td>
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<td>St. Louis, MO</td>
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<td>Alphapointe</td>
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<td>Lighthouse for the Blind</td>
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• OIG Hotline Toll-Free Number: (844) 496-1536

• Emailing a hotline complaint: Hotline@oig.abilityone.gov

• OIG website: www.abilityone.gov/commission/oig.html