Office of Inspector General
Commission Briefing

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Inspector General

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Roadmap

• One-Year Highlights
• Top Management Challenges Report
• Learning the business of the Agency through visits
• CNAs Audits
• CIGIE Capstone Report
• Products
• Q & A
IG Focus

- Enhancing confidence in the program
- Increase economies and efficiencies
- Program growth
Standing Up the Office

• Understanding the Program through program visits
• Audit planning (Issued report for FY 2018-2019)
• Investigative priorities
• Top Management Challenges
• Web portal
• Hotline Center
• 2 Semiannual Reports (SARs) to Congress
IG Semiannual Report to Congress

- 2 Semiannual Reports to Congress
- Best practices and on standards
Accomplished Results

• DoD 898 Panel:
  – IG of DoD & AbilityOne Contracting Oversight, Accountability and Integrity Subcommittees

• Prepared and delivered draft design of CNA Review Plan to Agency leadership

• OIG NPA visits

• Fraud awareness training

• Developed an omnibus umbrella audit contract

• FISMA

• eCommerce - Amazon
Top Management Challenges Report - CIGIE

• On April 2018, CIGIE Issued for the first time a report of the Top Management and Performance Challenges Facing Multiple Federal Agencies.

• Report identified AbilityOne as an agency facing challenges:

  1) FUNDING AND STAFFING:
     • AbilityOne OIG reported that AbilityOne does not have adequate staffing and resources to effectively execute its responsibilities and sustain its mission.
     • AbilityOne OIG further reported that its agency faces challenges as it operates with a staff of less than 31 people responsible for administering a $3 billion program with locations in all 50 states, Puerto Rico, and Guam.

  2) TRAINING
     • AbilityOne experienced problems with contracting officers of Client government agencies being able to navigate acquisition regulations.
     • Contracting officers experienced confusion as to how rules about AbilityOne contracts should be interpreted and implemented.
Top Management Challenges Report - OIG

- Erosion of statutory program authority
- Impact on effectiveness due to lack of resources
- Enhancing of program-wide compliance
- Establishing of an enterprise-wide risk management network
Developed a comprehensive plan for oversight of CNAs:

- Evaluation of the NPA assignment of projects and allocation of orders.
- Audit of the Fee to Qualified and Approved NPAs.
- Review the appeal (reconsideration) process for the selection decision on NPAs project assignment and allocation of orders.
- Evaluation on the CNAs recommendations of order allocations to designated NPAs.
- Review completed actions of the Cooperative Agreements by CNAs.
- Audit on the quality of products in support of meeting Government requirements.
- The market evolution for the expansion of products and services growth and innovation.
Key Program Visits to Understand the Business of AbilityOne

OIG NPA Visits for FY17

• Work Incorporated
  – Boston, MA
  – August 2017

• Lighthouse Louisiana
  – New Orleans and Baton Rouge, LA
  – September 2017

• Outlook Nebraska, Inc.
  – Omaha, NE
  – September 2017

• Blind Industries & Services of Maryland (BISM)
  – Baltimore, MD
  – August 2017
Key Program Visits to Understand the Business of AbilityOne

OIG NPA Visits for FY18

- **Envision – BSC and R&D**
  - Wichita, KS
  - December 2017

- **North Bay Industries**
  - Rohnert Park, CA
  - February 2018

- **ReadyOne**
  - El Paso, TX
  - March 2018

- **NFB**
  - Baltimore, MD
  - May 2018

- **Skookum (expected)**
  - Seattle, WA

- **Pride Industries (expected)**
  - Roseville, CA
Engagement

Continued regular meetings with the CEO and Leadership of:

• National Industries for the Blind

• SourceAmerica
Going Forward

- DoD 898 Panel
- Top Management Challenges Report
- Staff building
- Audit plan
- CNA oversight
- eCommerce – Amazon
- OIG NPA Visits
- SAR (April-September 2018)

Work in Progress:
- Evaluation of Commission’s Reporting Requirements
- Financial Statement Audit
- Top Challenges Update
- CNA Review Launch in the Fall
Thank You
Mr. Chairperson Kesteloot

Q&A