



Commission Update

Draft
Cooperative Agreement
with
Central Nonprofit Agencies

April 27, 2016







Environmental Considerations

- 2013 GAO recommendations
- 2016 Omnibus direction
- Operational environment
 - Commission staff resource limitations
 - Program sales growth
- Significant civil rights change (ADA, WIOA)
- Changes in Commission composition
- Desire to modernize on the part of internal and external stakeholders







Informed Process

Stakeholder input obtained and considered

- CNAs responded to Request For Information
- NPA CEO Sessions (over 50 participated)
- Small groups ID "must haves", whole group consensus
- Met with Nat'l Disability Leadership Alliance advocates
 - Lead, not lag behind, in disability policy and change
- Kept OMB and Congressional staff in the loop
- Consistent consensus: grow employment, oversight,
 help NPAs succeed, rationalize fees in relation to value







Cooperative Agreement Approach

Transformational initiative

- Formalizes business relationship between Commission and CNAs
- Cooperative Agreement foundation (public purpose, significant Gov't involvement) with innovative design
- Uses principles of contracts and agreements to:
 - Drive more accountability
 - Incentivize exceptional performance
 - Optimize AbilityOne Program outcomes







Mutual Benefits to Agreement

Applicable to Commission, CNAs and NPAs

- Meets Congressional Mandate
- Enhances AbilityOne Program
- Builds stronger public case for accountability
- Improves transparency and stakeholders' line of sight
- Defines value-added services provided for the fee
- Strengthens relationships with Administration,
 Congress, NPAs and disability community
 - For NPAs, also strengthens relationships with Boards and local communities
- Drives better outcomes for the people we serve







Cooperative Agreement Elements

- Performance-based Work Statement (PWS)
 - Objective: To establish the governing relationship between the Commission and the CNA by expressing the Commission's requirements in the form of the minimum quality standard to be met.
 - Key Performance Indicators:
 - 1. Employment Growth
 - 2. Program Administration, Oversight, and Integrity
 - 3. NPA Support, Assistance, and Development
 - 4. Training and Strategic Communications
 - Quality Assurance Surveillance Plan: Identifies the methods and procedures the Commission will use to ensure CNAs meet minimum performance standards outlined in PWS.







Accountability for Performance

- Rewards for performance above minimum standards through the Award Fee process
 - Current fee ceiling (in effect now) will be NTE CNA fee
 - CNAs will be requested to provide fee proposals after the agreement is signed
 - CNAs will collect fees from NPAs as they already do <u>and</u> will establish a separate account for Award Fee portion
 - Award Fee Review Board determines how much Award Fee was earned based on Award Fee Plan
 - Commission approves access to Award Fee
 - Results in accountability and performance-based, mission-driven outcomes







Alignment with GAO/Omnibus Report

| GAO/Omnibus Reports | Cooperative Agreement |
|--|---|
| Roles and Responsibilities (Commission and CNAs) | Section C, PWS, 2.0 General Requirements |
| Expenditures of funds | Section C, PWS, 3.2.4.2 Financial and Accounting System; 4.0 Program Performance Deliverables |
| Performance goals and targets; Periodic evaluations | Section C, PWS, 3.1-3.4 Key Performance Indicators; Section E, Attachments 3 Award Fee Plan and 4 Quality Assurance Surveillance Plan |
| Governance standards and other internal controls to prevent fraud, waste and abuse | Section C, PWS, 3.2, AbilityOne Program Administration, Oversight, Integrity |
| Access to data and records | Section C, PWS, 3.2.3.3 and 3.2.3.4, Records Management and Inspection |
| Consequences for not meeting expectations | Section C, PWS, 6.0 Quality Control Plan; Section E, Attachment 4, Quality Assurance Surveillance Plan |
| Reporting (e.g., Congressional, Regulatory, Circulars, Routine) | Section E, Attachment 1, Deliverables Schedule |
| Provisions for updating the agreement | Section D, Agreement Administration |







Proposed Timeline

| Action | NLT Completion |
|--|-------------------|
| Issue RFI to CNAs | January 22, 2016 |
| Responses to RFI Due | February 21, 2016 |
| Evaluate Responses to RFI | March 10, 2016 |
| Receive and Incorporate Feedback in CA | March 31, 2016 |
| Modify PWS for CA | April 8, 2016 |
| Transmit CA to CNAs | April 15, 2016 |
| Questions and Answers Due | May 6, 2016 |
| Oral Presentations from CNAs | May 16, 2016 |
| Conclude Discussions | June 6, 2016 |
| CA Signed by All Parties | June 15, 2016 |
| Distribute CA | June 15, 2016 |
| Request Fee Proposal | TBD |



